

TERMS AND CONDITIONS OF THE CAMPSITE

Dear Users of the campsite,

The following terms and conditions have been prepared with a view to ensuring **a safe and pleasant stay** for all persons using the resort's campsite. Staying on the premises of the campsite is synonymous with understanding and acceptance of the existing rules of the campsite.

§ 1. Arrival / departure

1. Guests arriving at the campsite are kindly requested **to proceed immediately to the reception** to perform the registration formalities and pay for the stay.
2. The camp day begins at **16:00** and lasts until **12:00** the following day. Persons who arrived at night after midnight and spent the night on the premises of the resort are assumed to have started the camp day the day before.
3. We issue registered receipts for the amount paid (tax invoice upon request) and a **residence card** entitling to entry/access on the premises of the campsite.
4. Tents, caravans or vehicles with accommodation places are given **numbered identification plates**, which the guest must place in a visible spot on the tent or window of the caravan / camper van. We charge a deposit of 50pln for the plate, refundable on check-out.
5. To extend your stay, you must proceed to the reception desk with your residence card no later than **16:00 hr on the day preceding your originally declared day of departure**.
6. **Please be reasonable in declaring the length of your stay, as the campsite is not responsible for the events of force majeure and does not refund money due to bad weather conditions.**
7. A dedicated **employee of the campsite** decides where you can set up your caravan or tent, park your car, and connect to the electricity supply. Persons who set up independently are obliged to move immediately if requested by an **employee of the campsite**.
8. Prior to departure from the campsite, guests are obliged to **clean and leave their place of stay intact**.
9. The campsite may refuse to admit a guest who during the previous stay grossly violated the terms and conditions of the campsite, causing damage to camp property, or injury to a guest, an employee, or other persons staying at the campsite or otherwise disrupted the peaceful stay of guests or the functioning of the facility.

§ 2. Additional services - booking a caravan or a camping site.

1. The Lessee may make an initial reservation for a caravan or a camping site via telephone or e-mail, which will be confirmed upon payment of **a deposit** to the bank account of:

ACTIVE PARK Sp.z o.o., 81-731 SOPOT, BITWY POD PŁOWCAMI 55

BANK: PKO BP 81 1020 1866 0000 1502 0061 0337

IBAN: PL

SWIFT: WBKPPLPP

2. Failure to pay the deposit **within 7 days** of making the initial reservation will result in the cancellation of the reservation.
3. The **Rental agreement** is considered concluded upon the payment of the deposit specified in sec. 1.
4. By entering into a rental agreement, the Lessee accepts all the provisions of the Terms and Conditions.
5. The Lessee undertakes to pay a **security deposit of 100pln for the caravan** no later than at the time of receipt of the caravan. The security deposit is refundable upon return of the caravan, in the amount not used to cover any damages incurred during the lease. If the security deposit does not cover the cost of damage caused, the Lessee undertakes to cover the full costs of its removal upon return of the caravan. If the Lessor is unable to estimate the amount of damage on the day of return of the cabin, the Lessee undertakes to immediately cover the costs upon receipt from the Lessor of a written information as regards the amount, sent to the address of the Lessee provided during check-in. In the event of the Lessee not notifying or concealing the damage caused at the time of departure from the Resort, the Lessor may ask the Lessee to cover the costs incurred at a later date.
6. The Lessee is entitled to withdraw from the rental agreement for the Caravan or camping site **no later than 30 days** before the agreed date of arrival specified in the reservation, after paying a compensation fee of **50% of the paid deposit**. In such a case, the remaining amount of the deposit shall be refunded to the Lessee within 14 days from the date of withdrawal. Upon expiry of the date referred to in the first sentence, the Lessee shall not be entitled to withdraw from the rental agreement for reasons attributable to him/her.
7. If the Lessee fails to pay the remaining rental fee for the caravan within the period referred to in sec. 5 of the Terms and Conditions, the Lessor is entitled to withdraw from the rental agreement due to faults attributable to the Lessee, and thereunder withhold the deposit paid.
8. The Lessee will not be entitled to claim refund of the rental fees paid in any part, if he/she will not use the caravan or camping site within the agreed time or will use it for a shorter period.
9. The Lessor **is entitled to withdraw from the rental agreement** for the caravan or camping site in the event of technical hindrances or damages preventing the lease. In such a case, the deposit paid shall be refunded in full to the Lessee.

§ 3. Stay on the campsite

1. Unregistered visitors may only stay at the campsite **from 8:00 to 22:00** upon prior **notification to the reception**.
2. Lights-out is effective **from 22:00 to 6:00** the following day. The behavior of guests and people using the services of the SOPOT 34 Holiday Center should not interfere with the peaceful stay of other guests. The reception may refuse to continue providing services to a person who violates this rule. For breach of the above-mentioned point of the regulations, a contractual penalty in the amount of **PLN 500 is threatened**.
3. Please notify the reception of any **planned absences exceeding 1 day**.

4. Guests are prohibited from **changing the camping spot** without prior permission of the reception staff.
5. It is forbidden to park vehicles on the camp roads.
6. Due to fire safety precautions on the premises of the campsite, it is prohibited to light campfire.
7. Dish washing and laundry may only be done in **specially designed places**.
8. Car washing and changing of vehicle oil is prohibited on the premises of the campsite.
9. Washbasins, showers, urinals and WC must be used in a manner appropriate to their use. Guests must be aware that these are sanitation equipment, mutually used by all guests of the campsite.
10. It is prohibited to dispose rubbish beyond the trash bins intended for this purpose.
11. Breaking branches, causing destruction (nailing) and cutting of trees is prohibited.
12. Guests are required to keep their place of stay **clean and tidy**.
13. By renting accommodation at Camping SOPOT34 guests acknowledge and understand that any outdoor recreational activity involving nature has inherent risks and they agree that participation in any such activity is voluntary and at their own risk and Camping SOPOT34 will not be liable for any personal injury, death, damage to property or loss.
14. **Guests acknowledge, that staying under the trees in Karlikowski Forest is at their own risk.**
15. The tourist is financial liable for any kind of damage or destruction of equipment and technical devices of the campsite resulting from his/her fault or the fault of his/her visitors.

§ 4. Rights of a guest

1. The campsite guarantees tourists the use of equipment in conformity with the standards of its category. In the event of objections to the quality of services, the tourist is kindly requested to **report them immediately to the reception**.
2. The Campsite provides:
 - a. complete and unfettered leisure conditions for guests,
 - b. safety of stay, including security of confidential information about the tourist,
 - c. professional and courteous staff in the scope of services provided,
 - d. efficient technical service: in the event of faults, which cannot be removed, the campsite will endeavour as far as possible to mitigate such inconveniences.

§ 5. General provisions.

1. The Campsite shall not be liable for loss or damage of items brought by persons using its services within the scope of the provisions of article 846-849 of the Civil Code.
2. The tourist should inform the campsite reception of the occurrence of any damage **immediately upon its discovery**.
3. The Campsite provides secure storage for deposited valuables.
4. The Campsite **is not liable** for valuables not deposited, i.e. left in caravans, campers, tents and cabins.
5. The Campsite is not liable for damages due to events so-called **force majeure** (bad weather conditions).
6. The Campsite has the right to deprive persons persistently violating the provisions of the terms and conditions, as well as persons disrupting the functioning of the camp staff from further stay.
7. Pets are allowed on the campsite, wherein the guardian should have a **valid vaccination certificate** and, in the case of dogs, - a muzzle and leash.
8. **The guest is obliged to comply with all the provisions of these Terms and Conditions.**